

FY2018 Telecommunications Rate Summary Schedule
September 1, 2017 through August 31, 2018

	Services	FY17 Full Cost Rate Approved for TAMU Users	FY17 Full Cost Rate Approved for Tenant Users	FY18 Rate for TAMU Users	FY18 Rate for Tenant Users	Per	Brief Description
Monthly Expense for Customer	Monthly Telephone Service	\$ 20.85	\$ 23.97	\$ 22.71	\$ 26.12	telephone Line	Use of cabling, jacks, connectors, & other equipment to operate and maintain services; includes use of instant messaging, long distance, and voicemail box..
	Long Distance Service	\$ 0.05	\$ 0.06	\$ -	\$ -	Minute	Use of long distance authorization codes; cost included in Monthly Telephone Service for FY18
	Voicemail Service	\$ 6.61	\$ 7.60	\$ -	\$ -	Box	Use of voicemail box; cost included in Monthly Telephone Service for FY18
	Cell Phones / Pagers	\$ 13.00	\$ 14.95	\$ -	\$ -	telephone / Pager	Lease and usage costs are charged directly to each customer based on actual costs incurred and billed by the vendor for each device.
	Cisco Unified Contact Center Express (UCCX) Supervisor License	\$ 109.28	\$ 125.67	\$ 59.15	\$ 68.03	License	Use of Cisco Unified Contact Center Express Supervisor license and historical reporting.
	Cisco Unified Contact Center Express (UCCX) Agent License	\$ 75.45	\$ 86.77	\$ 58.21	\$ 66.94	License	Use of Cisco Unified Contact Center Express Agent license.
One-Time Cost for Customer	Telephone Workorders Billable Labor	\$ 62.70	\$ 72.10	\$ 62.09	\$ 71.40	Hour	Labor for technical and software administrative Services related to workorders requested by customers
	Cisco Telephone	\$ 251.84	\$ 289.62	\$ 357.33	\$ 410.93	telephone	Delivers a working university phone to the desk
	Cisco Key Extension Module (KEM)	\$ 364.07	\$ 418.68	\$ 401.22	\$ 461.40	KEM	Usage of Cisco key extension module for Cisco telephones 8851 and 8865; includes 1.5 hours installation labor
	Network Data Materials	\$ 149.14	\$ 171.51	\$ 462.73	\$ 532.13	Install	Purchase of a new data cable, connection, faceplate on wall and test; includes installation labor. Applies to new equipment installations only; cable length not to exceed 90 meters per cable; 1 cable per installation; includes 3 hours installation labor
	Construction Administration Billable Labor	\$ -	\$ -	\$ 73.86	\$ 84.94	Hour	Labor for end-user requirements, design and specification, negotiation of bill of materials, scope of work, inspection, and project closeout